

Quality Policy Statement

The Management of Rock Civil Engineering Ltd has a policy of continual improvement and, in line with this policy, the benefits of operating the business in accordance with the requirements of BS EN ISO 9001:2008.

It is the Managing Director's wish that the Company complies with and fully embraces the spirit of the requirements of BS EN ISO 9001:2008. This enables the Company to maintain a structured and consistent approach to its business, maximise internal efficiency and maintain, through its adoption, the very highest standards of customer care.

We endeavour to develop staff competencies, creativity, empowerment, and accountability through appropriate development programs and show strong management involvement and commitment.

The Company complies with the requirements of all regulatory legislation relevant to the industry and The Health and Safety at Work Act 1974, we enhance the systematic research and use of best preventative practices at all levels and ensure reliable risk management.

It is the collective belief that by adopting the procedures implicit within these standards it will make the company better able to increase operating efficiency, minimise wastage and hence improve profitability, whilst maintaining and continuously improving the levels of customer satisfaction. We aim to build a mutual profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well.

Our objective is to achieve total customer satisfaction with the services we offer so customers continue to choose the Company as their preferred supplier and confidently recommend our Company to other potential customers.

Management will review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.

The Directors are fully committed to the above and actively encourage a similar commitment by personnel at all levels of the Company. This policy statement is communicated, understood, and followed by all personnel employed by the Company.

Signed



Conor Kane
Managing Director
Date 1st July 2024

This Quality Policy is displayed at the Head Office and is available to all personnel including visitors and contractors. All employees are encouraged to read it and communicate any query to a Director.